

Welcome to the Town of Normal Municipal Aggregation Electricity Program

March 27, 2018

«ACCOUNT_NAME» «Seq_»
«BILL_ADDRESS»
«BILL_CITY», «BILL_ST» «BILL_ZIP»

Regarding service at:

«PREMISE_ADDRESS»
«PREMISE_CITY», «PREMISE_ST»
«PREMISE_ZIP»

Dear Town of Normal Resident,

The Town of Normal has selected MidAmerican Energy Services as its supplier for the municipal aggregation program approved by voters in 2012. The program offers a fixed rate of 4.98¢ per kWh from June 2018 – June 2020. Or you may elect a 100% renewable fixed rate of 5.07¢ per kWh by contacting MidAmerican.

Automatic Enrollment

While participation is not mandatory, as an eligible Town of Normal resident or small business customer you will automatically be enrolled unless you decide to opt out.

Once you are enrolled, Ameren will send you a notification confirming MidAmerican as your new electric supplier. Your new rate will begin with your first available meter read date on or after May 29, 2018.

Opt-Out Information

If you do not want to participate in this program, you have until April 17, 2018 to notify MidAmerican by one of the options below:


1. Mail the opt-out form below in the enclosed postage-paid envelope
2. Call MidAmerican toll-free at 800-342-3346
3. Email MidAmerican at support@midamericanenergyservices.com

To remain with the Town of Normal’s electric aggregation program, you do not need to take any action. If you do not opt out, you authorize and agree to being enrolled in the aggregation program and authorize MidAmerican to switch your electric service per the enclosed terms and conditions.

If you have any questions, please call MidAmerican Energy Services toll-free at 800-342-3346, Monday through Friday, 7 a.m. to 5 p.m., Central Time.

Sincerely,
Town of Normal

Program Information	
Term:	June 2018 – June 2020
Fixed Rate:	4.98¢ per kWh
<i>(100% renewable rate of 5.07¢ per kWh also available by contacting MidAmerican.)</i>	
Important facts...	
<ul style="list-style-type: none"> ▪ You do not need to do anything if you wish to participate in the program. Nothing will change except the price you pay for your electric supply. ▪ There are no enrollment fees or early cancellation fees. ▪ You will continue to receive one bill from Ameren each month. ▪ There will be no impact on the reliability of your electric service. Ameren will continue to respond to any service outages or emergencies. ▪ MidAmerican is recognized as an industry leader in customer satisfaction rankings. 	
<p><small>If you elect not to participate in the municipal aggregation program, you may purchase electricity supply from a certified retail electric supplier or from Ameren (either fixed or hourly service). For additional information on your electric supply options, visit www.pluginillinois.org. The Illinois Power Agency also provides a list of supply options, without charge, in a format that allows comparison of prices and products.</small></p>	
<p><small><u>Net Metering Customers</u> Customers that have a source of on-site generation (such as rooftop solar) and are enrolled in a net metering program may forfeit credits for electric supply and/or delivery service if you participate in the aggregation program. Please contact our Customer Service department for additional information.</small></p>	

<p><u>Service Address</u> «Account_Name» «Premise_Address» «Premise_City», «Premise_St» «Premise_Zip»</p>	<p>OPT OUT FORM (Return by April 17, 2018) Mailer-Id: Normal-«Seq_»</p>	
<p><input type="checkbox"/> I wish to opt out and <u>do not</u> want to participate in the electric municipal aggregation program</p>		
Phone Number	Date	
Name (Print)	Signature	